



# Mercy Center

## Annual Report 2024-2025

*We strive to alleviate generational poverty.*

Dear Friends,

This past year at Mercy Center has been one of growth, resilience, and hope — because of you.

Every day, we meet families standing at the edge of crisis. Parents unsure how they will feed their children. Survivors of violence looking for safety and dignity. Students dreaming of a future that, for too many, feels out of reach. And every day, thanks to your compassion and support, Mercy Center is there to say: ***You are not alone.***

Our Food Pantry continues to be the first door many walk through. As the need for food and essentials surged this year, so did our response. Most notably, we saw a dramatic increase in the number of people served — from 109,000 last year to more than 118,000 this year. That growth isn't just a number; it reflects the very real struggles of more families in our community—and our unwavering commitment to meet them with dignity, compassion, and care.

Similarly, our SNAP/food stamp program experienced tremendous growth. Last year, our advocate helped just over 1,600 people access critical food assistance. This year, that number grew nearly fivefold, with close to 8,000 individuals guided through the process. For many, that support meant the difference between uncertainty and stability.

Through our Family Resource Center, we continue to stand with survivors in their most vulnerable moments. We've expanded our services to survivors and children of domestic violence and sexual assault—rising from 477 individuals last year to 612 this year. Each number represents a life touched, a burden lightened, and the beginning of a path toward healing and safety.

We've also deepened our partnerships with schools, churches, and local agencies to reach even more families—offering holistic, multilingual support that meets people where they are, both physically and emotionally.

And at Sisters Academy, our girls continue to thrive. Each one represents a future filled with possibility—a future we are shaping together through a tuition-free education rooted in excellence, character, and faith.

What unites all of this work is you. Whether you give time, resources, or simply keep Mercy Center in your heart, you are part of something powerful. You are standing with your neighbors in their most vulnerable moments. You are helping us fight poverty not with pity, but with partnership. And together, we are building something that lasts.

Thank you for walking alongside us. For a snapshot of the lives you've helped transform, please see our impact by the numbers on the following pages.

With deep gratitude,



Kim Guadagno, President & CEO

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## Impact by the Numbers 2024-2025



**1.8 million**

meals served by  
Mercy Center



**118,000**

people served  
by the Pantry



**2.2 million**

pounds of food  
and essential  
items distributed



**558,592**

pounds of food  
waste saved  
from landfills



**\$300,000+**

in specific assistance  
to victims of crime



**7,896**

people served by  
the SNAP advocate



**\$550,000**

secured in refunds and savings  
to taxpayers through our free  
tax preparation service



**4,966**

times advocacy was provided  
by our Victim Advocates



**487**

immigration  
services provided



**612**

survivors and children of  
domestic and sexual  
violence helped



**358**

students that have  
graduated from  
Sisters Academy



**100%**

of Sisters Academy  
graduates also graduate  
from high school



**17,002**

volunteer hours  
completed by 350  
volunteers



**\$485,157**

saved by the value of  
our volunteers hours



# **Mercy Center**

## **Impact by the Numbers**

### **2024-2025**

#### **Food Pantry**

- 2.2 million pounds of food and essential items distributed
- 1.8 million meals served by Mercy Center
- 558,592 pounds of food waste saved from landfills
- 118,167 people served by the Pantry
- 7,896 people served by the SNAP advocate
- \$550,000 secured in refunds and savings to taxpayers through our free tax preparation service

#### **Family Resource Center**

- \$300,000 + in funding for specific assistance to victims of crimes
- 4,966 times advocacy was provided by our Victim Advocates
- 487 times immigration services were provided
- 612 survivors and children of Domestic Violence and Sexual Assault served

#### **Sisters Academy**

- 100 percent of graduates who also graduate from high school
- 358 Sisters Academy graduates
- \$0 in tuition charged to students

#### **Volunteers**

- \$485,157 saved by the value of volunteer hours
- 17,002 hours volunteered
- 350 Mercy Center and Sisters Academy volunteers